

Unconditional Guarantee

Herbalist Asia offers Full Guarantee for all products. We are confident that you will be satisfied with our products when mindfully applied for their intended usage bearing in mind that herbal therapy is a more gentle and gradual treatment that may require time as specified in the product information. However, if you are dissatisfied with any of our products for whatever reason, you may return it by emailing info@herbalistasia.com. We will be happy to replace it or give you a refund. Terms and conditions apply.

Terms and conditions

1. Products must be returned within three (3) weeks of purchase, in its original packaging.
2. Please provide invoice for proof of purchase.
3. Proof of sending is not proof of receipt; please retain despatch documentation for proof of sending.
4. Products must be returned together with the Unconditional Return Form duly filled.
5. Please return product/s to:
Herbal Farm
15 Jalan Pertawai
Taman Johor
81200 Johor Baru
Malaysia
6. Payment/replacement will be made within one (1) week of receipt of returned goods.

Unconditional Return Form

Reason for return: _____

Name: _____

Mailing address: _____

Email address: _____

Tel. contact no: _____ or mobile no: _____

I.C / Passport no: _____

Preferred method of refund payment:

a. By crossed cheque:

Name of payee: _____

Mailing address: _____

b. By Internet bank transfer:

Malaysian bank account no: _____

Name of account holder: _____

Name of bank: _____

Signature: _____

Date: _____